HOW TO ACCESS YOUR MOBILE TICKETS

1. Go to tickets.bso.org

Log in using the same Username and Password used to log in to bso.org.

If you have forgotten your password, use the “Forgot Password?” link below the Log In button.

2. Select your event

In the days leading up to the event, it will look like this:

3. Scan your ticket

Arrow or swipe for next ticket.

The QR code will appear a few hours before doors open before the performance.

Quick Troubleshooting Tips:

- To view your mobile tickets, open a browser (ex. Safari, Google Chrome).
- If you are unsure of your login information, please contact customerservice@bso.org or call 888-266-1200.
- If you have previously logged in and things don’t look as expected, refresh the page.
- The QR code to be scanned is a dynamic and continuously refreshes. Please DO NOT take a screenshot of your ticket or print it out. A screenshot or print out will not scan.