

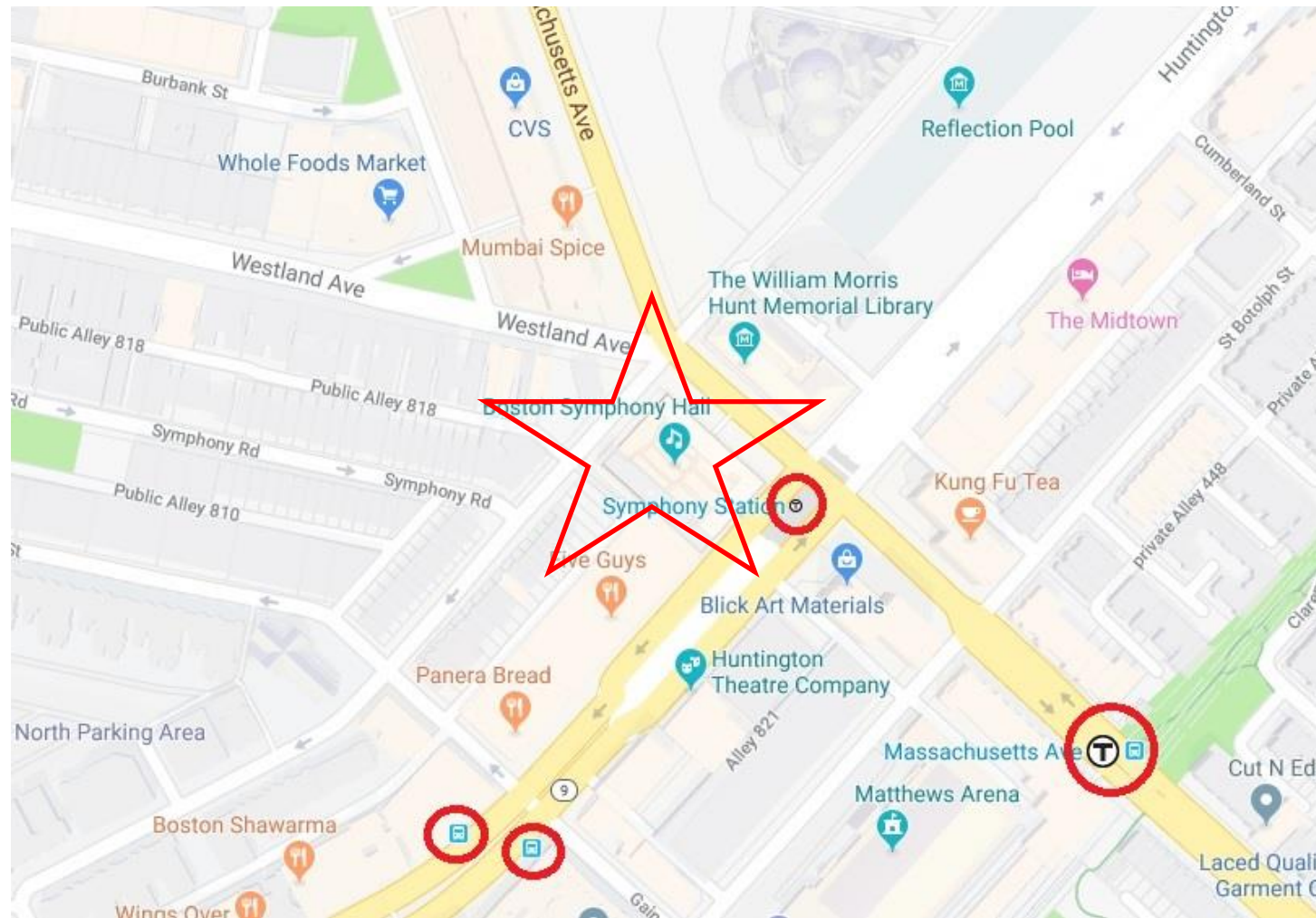
**SOCIAL NARRATIVE
for the
Sensory-Friendly Performance of**

Holiday Pops





I am going to Symphony Hall to see the Boston Pops Holiday Concert on Saturday, December 2 at 10:30 am.



Symphony Hall is located at 301 Massachusetts Ave. Boston, MA 02115.
I can get to Symphony Hall by driving, taking the T, or riding the bus. If I have to cross the street, I will make sure to hold hands with a family member or friend.



If we drive, we will park near the hall at a public parking space or garage.

We can park at:

- 1.The Christian Science Plaza Garage 235 Huntington Ave Boston, MA 02115
- 2.Prudential Center Garage 800 Boylston Street Boston, MA 02115
- 3.Westland Avenue Garage 35 Westland Avenue Boston, MA 02115
- 4.Westland Avenue Gainsborough Garage 10 Gainsborough Street Boston, MA 02115

I can reserve a spot with SpotHero. To reserve a parking spot, patrons can visit the Boston Symphony Orchestra SpotHero Parking Page and book a spot with rates up to 50% off drive-up. Please note that parking spots include garages, valets, and independent spots. Patrons can Contact SpotHero customer service at 844-324-SPOT (7768) with any questions.



When we arrive, we will enter the lobby. We may need to wait in line. If we have any questions, there will be people to help us.



A security team will check our bags and I will walk through a metal detector to keep everyone safe. I will be cooperative.



We may already have our tickets, or we may have to wait in line at the Box Office to get them.

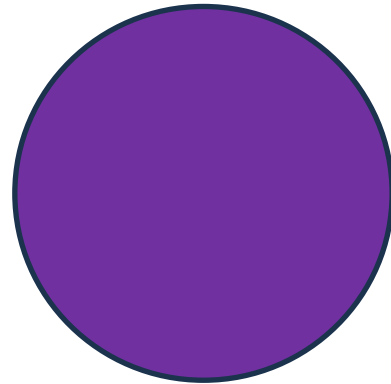
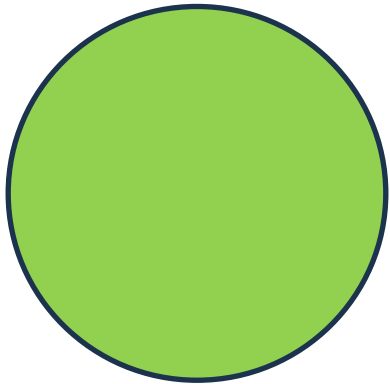


A person called an usher will welcome us into the hall. Ushers can help me find my seat or help me find my way around Symphony Hall.

The ushers wear black and white uniforms and nametags.

Volunteers can help us, too. Some volunteers will wear red or green tee-shirts.

There will also be signs to help us find our way, and a map in our program!



There may be people with cameras filming or taking photographs during my visit to Symphony Hall.

When we come into the building, we will have a choice to give permission for photography or to say we don't want to be photographed.

We will get a sticker to wear on our clothing that tells the photographers "Yes" (green) or "No" (purple).

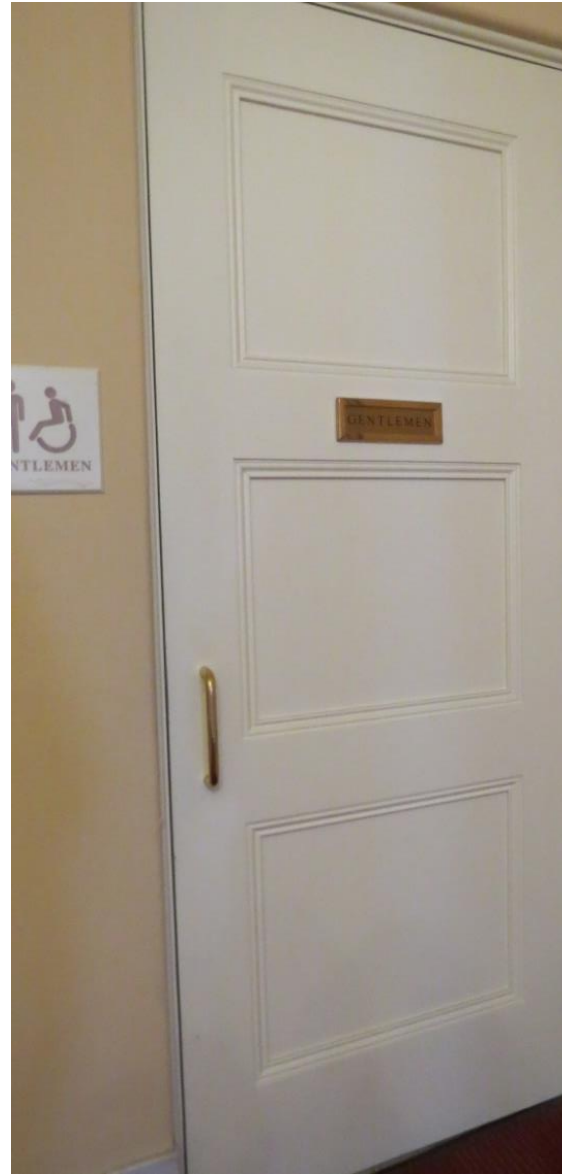


I will get an activity bag at the concert. The bag will have crayons, a fidget, a glow stick, and a coloring sheet. I can even color the bag if I want!



If we arrive early, we can participate in fun preconcert activities like coloring and an instrument playground.

At the instrument playground I can learn to play string and percussion instruments.



Before the concert, I can use the bathroom. The bathrooms are in the hallways outside the concert hall. I may have to wait my turn to use the bathroom.



When I'm ready, I can find my seat inside the hall.

Symphony Hall is very big! There are a lot of seats.

If our seats are in the balcony, we will walk up stairs or take an elevator.



My family and I may purchase a snack or beverage from a concession stand in the hallway before and during the concert.



I will see other families
at the Holiday Concert.



The conductor, Keith Lockhart, will walk onto the stage at the beginning of the concert. He helps the musicians play together as a group. Some of the audience members may clap for him. If I want to clap, I can clap too.



Once he is on the podium, the musicians will start playing the concert.

If the music is too loud for me, it is all right for me to cover my ears. We can even ask an usher to help my family and me find seats farther from the stage.



I can also bring my own noise-canceling headphones. If I forget them, there will be some there that I can borrow.



When each piece is over, the conductor will lower his hands and the audience will clap for the musicians and the conductor.

If I want to clap, I can clap, too.



If I need a break during the concert, I can go out into the hallway or to a Quiet Space. An usher or volunteer will be happy to show me where those rooms are located.



During the concert, Santa Claus will walk down a side aisle of the orchestra floor. Santa will be smiling and waving hello to the audience. If I want to, I can wave back to him from my seat.



I can keep waving from my seat when Santa walks onto the stage with Keith and the musicians.



After the concert, I can meet Santa Claus in Higginson Hall.

If I want to meet Santa, I may need to wait in line first.



Now that the concert is over, it's time to leave.

I may have to take the elevator or walk down stairs to leave the hall.



I am ready and excited to see the Boston Pops at Symphony Hall!