

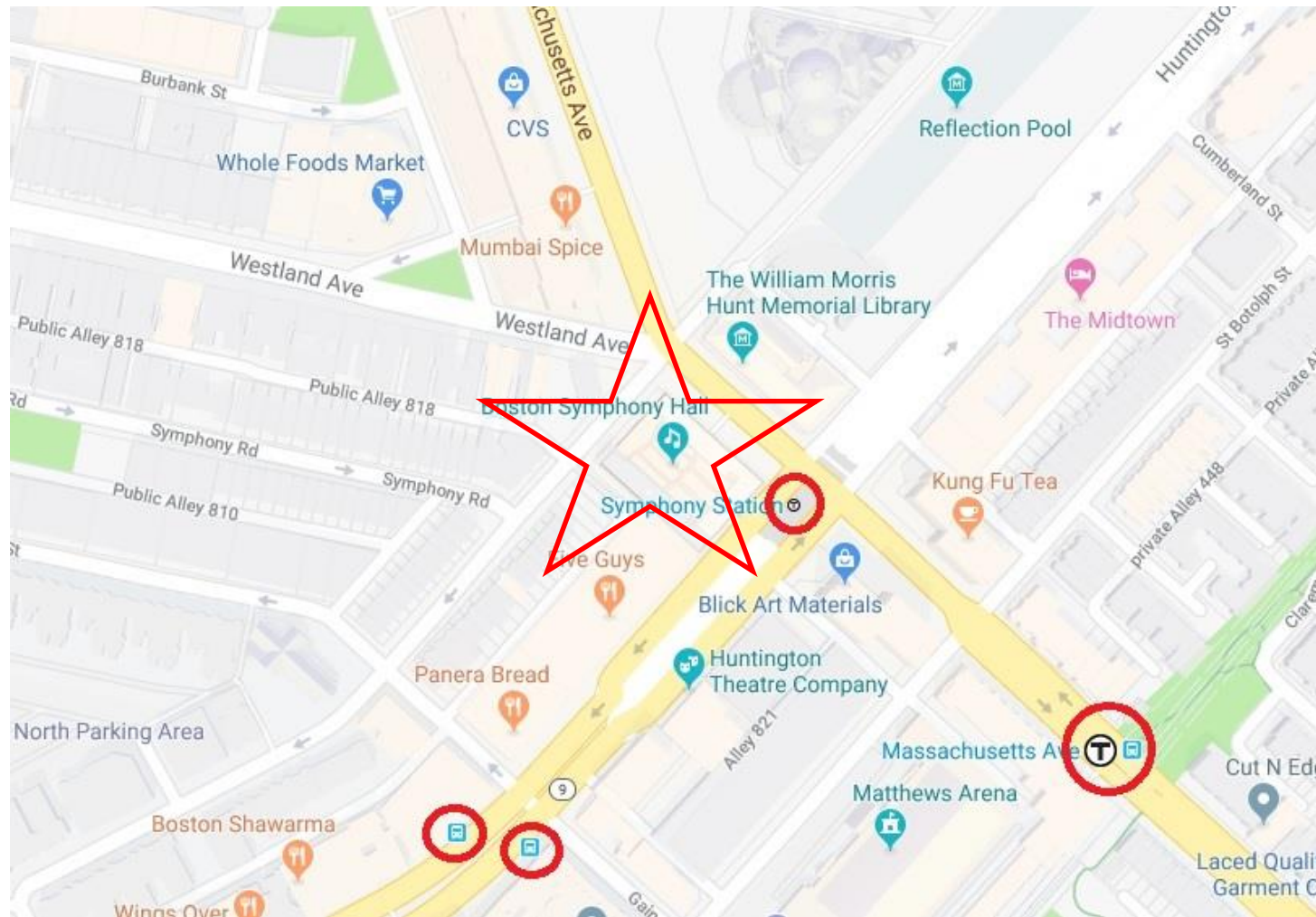
**SOCIAL NARRATIVE**  
for the  
**Sensory-Friendly Performance of**

**Holiday Pops**  
**December 5, 2021 at 10:00am**





I am going to  
Symphony Hall to see  
the Holiday Pops  
performance on  
Sunday, December 5<sup>th</sup>,  
2021 at 10:00am.



Symphony Hall is located at 301 Massachusetts Ave. Boston, MA 02115.

I can get to Symphony Hall with my family by driving, taking the T, or by riding the bus. If I have to cross the street, I will make sure to hold hands with a family member or friend.





When we arrive, we will enter the lobby. We may need to wait in line. If we have any questions, there will be people to help us.



We may already have our tickets, or we may have to wait in line at the Box Office to get them.



# COVID-19 Vaccination Record Card

Please keep this record card, which includes medical information about the vaccines you have received.

Por favor, guarde esta tarjeta de registro, que incluye información médica sobre las vacunas que ha recibido.

Last Name

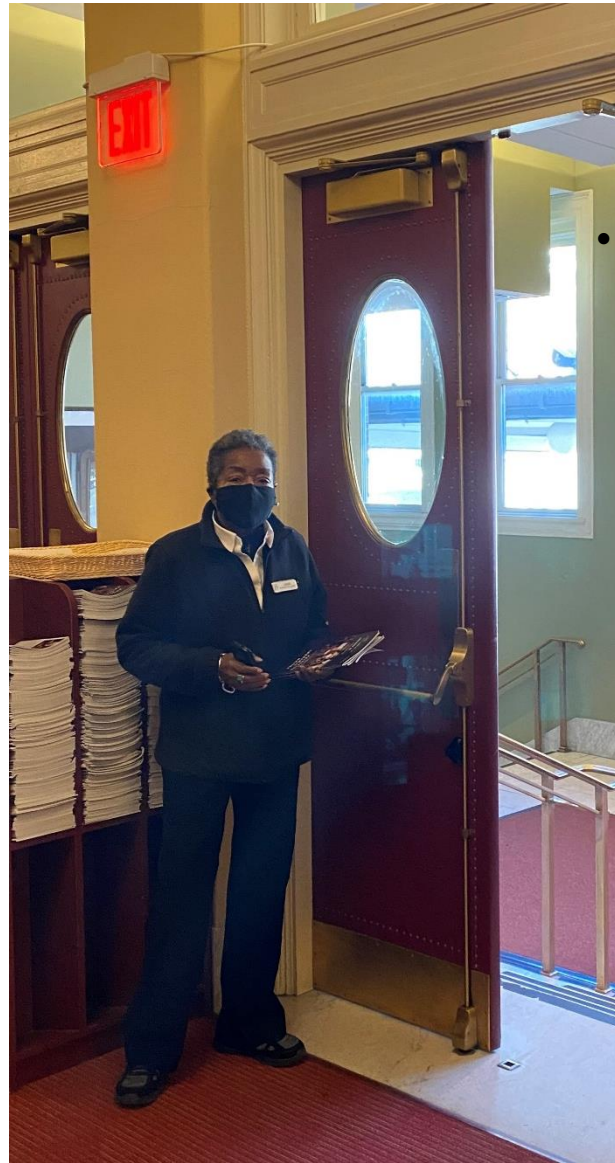
First Name

Date of Birth

Patient number (medical record or)

Vaccine	Product Name/Manufacturer	Date	Healthcare or Clinic
	Lot Number		
1 <sup>st</sup> Dose COVID-19	Pfizer EW0069	4/24/21 mm dd yy	G
2 <sup>nd</sup> Dose COVID-19	Pfizer EW0193	5/15/21 mm dd yy	Hy
Other		____/____/____ mm dd yy	
Other		____/____/____ mm dd yy	

My family and I will be ready to show our proof of vaccination or negative COVID test.



- A person called an usher will welcome us into the hall. Ushers can help me find my seat or help me find my way around Symphony Hall. The ushers wear uniforms and nametags.





Everyone at Symphony Hall will have a mask on.



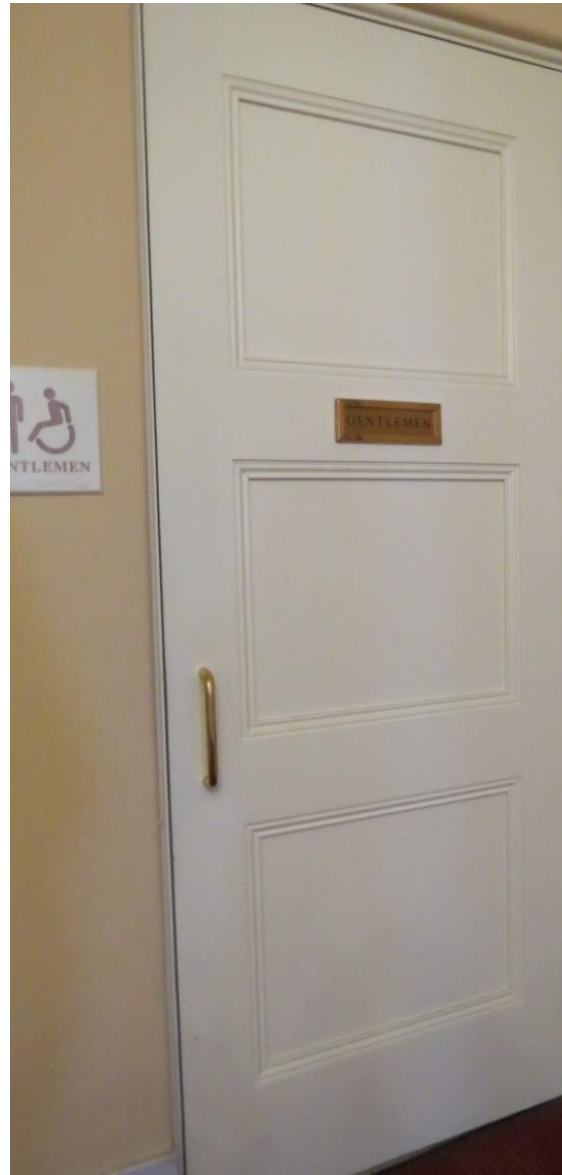


There will be signs to help us remember!



I will get an activity bag at the concert. The bag will have crayons, a fidget, a glow stick, and coloring sheets. I can even color the bag if I want!





Before the concert, I can use the bathroom. The bathrooms are in the hallways outside the concert hall. I may have to wait my turn to use the bathroom.

## Keeping You Safe in Sound

This restroom is cleaned and disinfected frequently to ensure a safe and healthy environment in Symphony Hall.

The BSO has also achieved the Global Biorisk Advisory Council® (GBAC) STAR™ accreditation, the gold standard for prepared facilities, indicating that we have implemented the most stringent protocols for cleaning, disinfection, and infectious disease prevention.

Learn more at [gbac.org](https://gbac.org).

*Thank you for playing your part to  
keep our community Safe in Sound.*

The bathrooms are kept very clean to help us all stay safe and healthy.





When I'm ready, I can find my seat inside the hall.

Symphony Hall is very big! There are a lot of seats in Symphony Hall.

If our seats are located in the balcony, we will walk up stairs or take an elevator.





My family and I may purchase a snack or beverage from concession stands in the hallway before and during the concert. We can eat and drink in certain rooms in Symphony Hall, but not the auditorium where we will just enjoy the music.



# CABOT-CAHNERS ROOM



If I want to eat food during the concert, I will go to a designated eating area where I can take off my mask and eat.





When I am done eating and am ready to put my mask back on, I can go back to the concert hall.





I will see other families  
at the Holiday Pops  
concert.





The conductor, Keith Lockhart, will walk onto the stage at the start of the concert. He helps the musicians play together as a group. Some of the audience members may clap for him. If I want to clap, I can clap too.





Once he is on the podium, the musicians will start playing the concert. If the music is too loud for me, it is alright for me to cover my ears or ask an usher to help my family and me find seats farther from the stage.



I can also bring my own noise cancelling headphones. If I forget them, there will be some there that I can borrow.





When each piece is over, the conductor will lower his hands and the audience will clap for the musicians and the conductor. If I want to clap, I can clap, too.



During the piece *Santa Claus is Coming to Town*, Santa Claus will walk down the middle aisle of the orchestra floor. Santa will be smiling and waving hello to the audience. This year he will also wear a mask! If I want to, I can wave back to him from my seat.





I can keep waving from my seat when Santa walks onto the stage with Keith and the musicians.





If I need a break at any point during the concert, I can go out into the hallway, to the Quiet Space, or to any of the break rooms. An usher or volunteer will be happy to show me where those rooms are located.





After the concert, I can meet Santa Claus in Higginson Hall. I will keep my mask on while I wait and while I visit with Santa. This year, Santa will wear his mask, too.



Now that the concert is over and after I have met Santa, it's time to leave.

I may have to take the elevator or walk down stairs to leave the hall.





I am ready and excited to see the Holiday Pops at Symphony Hall!