

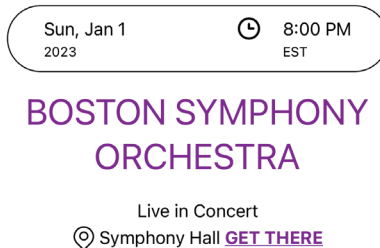
# MOBILE TICKET SHARING



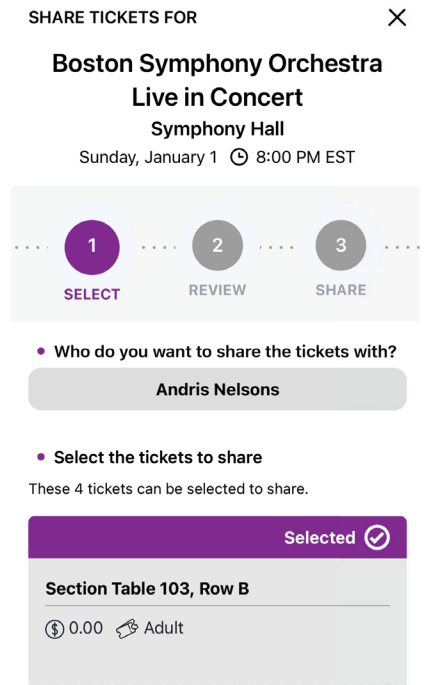
1 Log in to [tickets.bso.org](https://tickets.bso.org) and select your event



2 Hit the “Share Tickets” icon



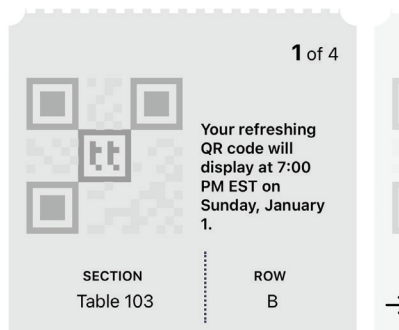
3 Enter the name of the recipient and select the tickets you want to share




Powered by  TRUE TICKETS

You can share your 4 tickets.

SHARE TICKETS 



 My Events

 History



4 Read and agree to Terms of Use, hit next

Unselected

Section Table 103, Row B

\$ 0.00 Adult

Unselected

Section Table 103, Row B

\$ 0.00 Adult

1 ticket selected

☒ I've read and agreed to the [Terms of Use](#) for sharing tickets.

NEXT

5 Review and confirm name and selected tickets, hit confirm

SHARE TICKETS FOR

Boston Symphony Orchestra

Live in Concert

Symphony Hall

Sunday, January 1 8:00 PM EST

1 SELECT ✓ 2 REVIEW 3 SHARE

Review and confirm your selection.

CONFIRM

You are sharing 1 ticket with **Andris Nelsons**.

[CHANGE](#)

Section Table 103, Row B

\$ 0.00 Adult

6 Hit the “Share with Your Guest” icon and send the link to the recipient

SHARE TICKETS FOR

Boston Symphony Orchestra

Live in Concert

Symphony Hall

Sunday, January 1 8:00 PM EST

1 SELECT ✓ 2 REVIEW ✓ 3 SHARE

SHARE LINK

Share the link with your guest via text, email, or your preferred messaging tool.

SHARE WITH YOUR GUEST

You are sharing 1 ticket with **Andris Nelsons**.

Section Table 103, Row B

\$ 0.00 Adult

7 Share via text, email, or another app of your choosing

Symphony Hall

Sunday, January 1 8:00 PM EST

1 SELECT ✓ 2 REVIEW ✓ 3 SHARE

SHARE LINK

Share the link with your guest via text, email, or your preferred messaging tool.

Please follow the link and accept the ticket I'm sharing with you for an event...

AI

IPad

AirDrop Messages Mail Instagram

Copy

Add to Reading List

8 Need to send the link again? Select “Share this invite again”

4 of 4

SECTION Table 103 ROW B

ATTENDEE BSO Patron

TICKET SHARED WITH (PENDING) Andris Nelsons

Share this invite again

Get this ticket back

\$ 0.00 Adult

Ticket Details

9 Once shared and accepted successfully, a shared ticket will look like this in your wallet

4 of 4

SECTION Table 103 ROW B

TICKET ACCEPTED BY Andris Nelsons

Get this ticket back

\$ 0.00 Adult

Ticket Details



# TICKET SHARING FAQs FOR GROUPS AND CORPORATE SPONSORS

*For assistance, please reach out to **617-266-1200** (Mon-Fri: 10am-4pm, Sat: 12:30pm-4:30pm) or **customerservice@bso.org**. If your tickets are from a group order, or are from an order made by a business partner or corporate sponsor, please provide that information when receiving assistance.*

## **Do I need to make a bso.org account to use mobile tickets?**

Yes, all ticketholders must have a bso.org account to use mobile tickets. An account can be created on bso.org, or during the ticket sharing process. You or your guests will need to provide an email address and create a password.

## **How many times can I share a ticket?**

As many as you would like!

## **Will I be notified when a ticket is accepted?**

You can see if a ticket has been accepted by viewing the ticket in your ticket wallet on tickets.bso.org. Our system does not have a way to directly notify you once a ticket has been accepted, so you will need to check the ticket wallet. A ticket sent to a recipient will not appear in their mobile ticket wallet until they have accepted the ticket.

## **Can I get a list of all my tickets and who has received them?**

You can obtain that list from a member of the BSO Staff. If this is something you would like to have, reach out to your contact at the BSO.

## **Who is allowed to share a ticket?**

Anyone who holds a mobile ticket can share a ticket. Please note that if you are not the original recipient and you share your ticket, it will disappear from your wallet once it has been accepted.

## **How do I get back a ticket that I shared?**

If you are the original recipient of the tickets, you can view any shared ticket in your ticket wallet (tickets.bso.org) and select the option to take your ticket back. If you are not the original recipient and you need to get back a shared ticket, the current ticketholder will need to go into the ticket wallet (tickets.bso.org) and select the option to return their ticket.